



#### **AGENDA ITEM NO 11.**

# St George Neighbourhood Partnership (SGNP) Report

Date: Tuesday 13<sup>th</sup> March 2012

In this report you will find:

- 1- Recommendation from Wellbeing Review meeting. (Abdulrazak)
- 2- Request to approve "Operations subgroup" terms of reference. (Grenville Johnson)
- 3- Request to approve environment subgroup recommendations (Denise James and Rob Acton-Campbell)
- 4- Note Development subgroup Activities suspended until further notice (Susan Acton-Campbell)
- 5- Celebrating Age Festival update (Abdulrazak)
- 6- Note parking services update (Abdulrazak)
- 7- Meadowvale shrine issue (Abdulrazak)

## Part 1: Joint Wellbeing Review Meeting.

- 1- As agreed at the December 2011 NP meeting, a joint meeting between the Operation and Wellbeing subgroups have been organised on Thursday 9<sup>th</sup> February 2012. An invite had also been sent to all NP members and the meeting was well attended. The purpose of the meeting was to review the Wellbeing process.
- 2- The group recommends proposed changes shown in appendix A be made to the current Wellbeing process. NP members are hereby asked to approve the joint subgroups recommendation.

## Part 2: Operations subgroup Terms of Reference

3- The Operations subgroup's terms of reference was not formally approved at the last NP meeting. It is hereby requested for NP members to formally approve the terms of reference shown appendix B.

## Part 3: Environment subgroup recommendations

4- At the NP meeting on 28th June 2011 the Environment Sub-Group was asked to report back to the NP on the issue of fishing at St George Park Lake. The Sub-Group has discussed this issue at its last few meetings and has received advice regarding the options available through Karen Lloyd and Denise James of the Neighbourhood Engagement Team. A small number of fishermen have also been consulted. The Sub-Group's report is at appendix C and the Neighbourhood Partnership is asked to give its support to the proposals set out in the report.

### Part 4: Development subgroup

5- The volunteers forming the St George Neighbourhood Partnership Development sub-group cannot, currently, commit the time necessary to continue to run the group effectively. As a result they have agreed to suspend their activities until either new volunteers join the Development sub-group or they have more time available. The group summarised their successes and challenges in appendix D.

## Part 5: Celebrating Age Festival

- 6- The Celebrating Age Festival 2012 will be running for two weeks starting on Saturday 9<sup>th</sup> June 2012. It is tied in to the 'European Year of Active Aging and solidarity between generations'. The overall aim for European Year 2012 is to promote active ageing and to do more to mobilise the potential of the rapidly growing population in their late 50s and over, across Europe. This ties in well with the Olympics, which is also taking place in the UK this year.
- 7- With a successful 5 year track record, this Festival for people of 50+ is now firmly on the Bristol calendar for citizens and visitors to enjoy. This year the festival is looking to expand out to all Neighbourhood Partnership areas across the city, generating lots of events leading up to the grand main event on Saturday 23<sup>rd</sup> June.

8- Older people from all across the city are contributing ideas to shape the Launch event, neighbourhood activities and the final event. There is a small fund available to support neighbourhood activities and it's hoped local Wellbeing Funds will also support events in their area. If you want to find out more please contact Stella Quinlivan on 0117 9145470 or email: agefestival@gmail.com

## Part 6: Parking services

- 9- An action to invite someone from Parking Services had been carried forward since the Neighbourhood Partnership meeting held on 4<sup>th</sup> October 2011. The purpose was to explain who is responsible for enforcing double yellow lines and what the process entails.
- 10- Due to pressures on the NP agenda caused by competing agenda item priorities, it has been difficult to find suitable slot in the NP agenda to invite someone from Parking Services. Therefore a summary explaining the process is shown in appendix E. If members still feel that it is necessary to invite someone from Parking Services, then it will be prioritised for the June 2012 meeting.

#### Part 7: Meadowvale Shrine

- 11- A memorial shrine erected in remembrance of 17 year old Shevon Wilson by his friends at the corner of Meadowvale and Maldowers Lane, is dividing the community in Speedwell.
- 12- Residents associate the shrine with high level of anti-social behaviour, including speeding vehicles, mopeds, litter and drug dealing. A survey recently carried out jointly by the police, the Neighbourhood Partnership and Youth Services indicate over 70% of respondents would like the shrine moved to a more suitable location. Albeit most suggested within reasonable timescales.
- 13- Suggestions from the research participants include moving the memorial bench to Meadowvale park, involve young people erect a sculpture and to develop a peace garden at the site.
- 14- Any discussions on moving the shrine will be taken in close communication with the family.
- 15- The Neighbourhood Delivery Team (NDT) Chairman Peter Anderson from Community Safety, Cllr Ron Stone, Police and Area Co-ordinator

attended a meeting with Shevon's family to discuss how suggestions from the survey could be taken forward. No decision has yet been made.

16- The NDT is organising a leaflet drop informing people of the outcome of the survey before end of March 2012. It is hoped that this will be followed up with a range of activities involving the family and wider community members to help identify suitable compromise satisfactory to all stakeholders.

Put together by Abdulrazak Dahir on behalf on NP members. Friday 24<sup>th</sup> February 2012

# Wellbeing Process Review meeting Recommendations

A joint Wellbeing Review meeting was held on Thursday 9<sup>th</sup> February 2012, between the Operation and Wellbeing subgroups. The group recommends the following changes to the Wellbeing process:

### 1- The information pack given to applicants will:

- Advise the stages their application will go through, including any assessment criteria that will be used to consider and measure the application.
- Explain the role of the Wellbeing subgroup as an advisory group.
- Explain the role of the Neighbourhood Committee (NC) as a decision making body.
- Include in the application form an additional question, which will help monitor the number of applications received from each group

## 2- Assessing applications:

- The current point scoring system will be replaced with an appraisal document on which each of the criteria will be listed and the consensus of the wellbeing sub-group on whether those criteria are met to a 'high/medium/low/non existent level.'
- The form will continue to contain conditions suggested by the Wellbeing sub-group and recommendations such as granting of a lower award.
- It will also contain a recommendation from the group on whether the grant should be made or not.

# 3- Invite applicants to:

- Attend to the Wellbeing subgroup, where their applications will be assessed
- The NP meeting where the NC will make decision on their application.
- While applicants will have the option to attend the sub-group's meeting the sub-group will have a period on their own at the end of the meeting to come to their consensus recommendations on the applications.

# 4- Monitoring:

- Monitoring returns will be shared with the sub-group. The sub-group will report to the Neighbourhood Partnership meeting if they believe that the monitoring return has been unsatisfactory or shows the project has failed to meet its objective(s).



# Draft Terms of Reference for the St George Neighbourhood Partnership Operations sub- group.

This sub-group is part of the St George Neighbourhood Partnership (SGNP) and will be governed by the SGNP's terms of reference, currently to be seen on: <a href="http://www.bristol.gov.uk/item/committeecontent/?ref=ne&code=ne014&year=2010&month=06&day=15&hour=19&minute=00">http://www.bristol.gov.uk/item/committeecontent/?ref=ne&code=ne014&year=2010&month=06&day=15&hour=19&minute=00</a>

**Aims/Objectives:** Our aim is to ensure that all stakeholders are collectively working together to develop the St George Neighbourhood Partnership, and to support sub groups and maintain the smooth running of the Neighbourhood Partnership.

**Definition of the area covered by the group:** The area covered by the two council wards of St George East and West as shown in council maps, currently found on: <a href="http://www.bristol.gov.uk/WardFinder/pdfs/st-george-eastmap-high.pdf">http://www.bristol.gov.uk/WardFinder/pdfs/st-george-eastmap-high.pdf</a>
and <a href="http://www.bristol.gov.uk/ccm/content/Council-Democracy/Statistics-Census-Information/ward-finder.en?XSL=warddetail&WardId=17">http://www.bristol.gov.uk/ccm/content/Council-Democracy/Statistics-Census-Information/ward-finder.en?XSL=warddetail&WardId=17</a>
The group will agree on an individual case basis whether an issue crossing those

boundaries falls within their remit.

**Remit:** The Operations sub group will encourage Neighbourhood Partnership members to:

- Monitor the progress of the Neighbourhood Partnership Action Plan priorities.
- Participate in forward planning for the Partnerships activities.
- Help develop & deliver the Community Engagement Plan.
- Help develop any other initiatives or procedures that will help to develop & ensure the smooth running of the Neighbourhood Partnership.

#### Areas of responsibility:

- Forward plan and set agendas for the Neighbourhood Partnership, Neighbourhood Forum and Annual General meetings, whilst inviting contributions from all members.
- Oversee the smooth running of the Neighbourhood Partnerships policies & procedures, including the complaints process.
- Welcoming & supporting new members.
- Monitoring the membership composition of the Neighbourhood Partnership.

 Encourage and support the participation of an annual Neighbourhood Partnership performance & structure review and generate a report back to Bristol City Council.

**Membership:** Members of the group agree to work together to achieve the aims of the group and to consider the wider interests of the community the group covers over their own personal interests. Group members will not benefit financially or in any other way from being a member.

Membership is restricted to no more than 6 members and no less than 2. The Neighbourhood Partnership chair, vice chair and Neighbourhood Committee chair will automatically be members of this group. They will be joined by three other Neighbourhood Partnership members co-opted and ratified annually at the A.G.M.

**Group Meetings:** Dates for meetings will be set once a year for the following 12 months, with at least a month's notice of the next meeting. If there is no business to discuss the members will cancel the meeting. If there is a need for an ad hoc meeting, then members will contact each other to arrange this.

**Reports / Publicity:** The group will report to St George NP to the level of detail and frequency that the St George NP defines.

**Closing down the Group:** The group will close down if the St George Neighbourhood Partnership ceases to exist or no longer has a requirement for the group.

(dd/mm/yyyy.)	
Signature of Chair:	

Ratified by the St George Neighbourhood Partnership on:

## Fishing at St George Park Lake

## Report from the St George NP Environment Sub-Group

The Neighbourhood Partnership is asked to agree to the proposal at the end of this report.

#### Introduction

Injuries to birds in the park caused by fishing line and other fishing litter has been raised at Neighbourhood Forum meetings as a priority to be addressed and concerns have also been raised about anti-social behaviour by some fishermen. In the AGSP consultation during 2010 'Ban fishing on the historic boating lake' was considered to be important or very important by 66% of those who responded. As well as the distress caused, dealing with injured wildlife also has significant costs to Bristol City Council and to charities such as the Secret World Wildlife Rescue and Swan Rescue when they are called out. There have also been incidents of pet dogs being injured resulting in significant vet bills.

The Environment Sub-Group has discussed this issue at its last few meetings and it has also been discussed at the environment workshops at the Neighbourhood Forums. A survey was distributed at the February Neighbourhood Forum; 19 were completed and the results are attached. More information is available on the sub-group website at http://tinyurl.com/SGNPenviro

There is a large measure of agreement on this issue. The majority of residents seem to agree that:

- A) The current level of wildlife injuries due to discarded fishing line etc is unacceptable.
- B) There is a problem with anti-social behaviour around the lake that needs to be addressed.
- C) The lake and the island should be managed to benefit wildlife.
- D) All users of the park should be able to enjoy walking round the lake and watching the wildlife
- E) Any signs or notices restricting fishing should be legally enforceable.

# The Neighbourhood Partnership and Bristol Parks need to be seen to take action to improve the situation.

Many residents and park users further believe that fishing should be banned completely - this is the view of the majority of the Environment Sub-Group and Friends of St George Park. However some residents object to a total ban, including those who use the lake for fishing. The Sub-Group has also accepted that other actions to resolve the issues should be tried before a total ban is considered. We are therefore not proposing a total ban on fishing.

We believe that the following actions would have the support of the vast majority of residents and park users and would improve the situation:

- F) Fishing should be banned after dark.
- G) Fishing should be banned during the 'traditional' closed season (15 Mar 15 June) to protect nesting swans, ducks, coots and other birds.
- H) Fishing should be banned from the area around the island, and an area where the path width is restricted near the play area.
- I) Signs should clearly state when and where fishing is permitted.
- J) Anyone fishing at the lake should follow Bristol Parks code of conduct for fishermen
- K) Any fishing ban should be enforced by Bristol Parks and the Police working together.
- L) Any fishing ban should be reviewed each year and changes to the times or areas made as necessary.

#### **Fishing Club**

With Bristol Parks the sub-group has investigated the formation of an angling club to regulate fishing on the lake. The group does not believe that this is a viable option for the following reasons:

- i) for a club to be able to control fishing it would need to lease the lake, this would give too much control over the lake to a small minority of park users.
- ii) leasing the lake to a fishing club would give out the wrong message this is a lake in a public park not a dedicated fishing lake.

#### **Bye-law**

Regardless of whether a partial or full ban on fishing is introduced it will be necessary to introduce a bye-law so that the regulations can enforced. A breach of a bye-law is punishable by a fine through a magistrates court. If the bye-law set down the times and locations that fishing was permitted then any alterations to those times would require a new bye-law. As an alternative it is possible to draft a bye-law that allows fishing only as authorised by the Council. The Council through Bristol Parks could therefore vary the hours and/or locations whenever it wished.

BCC lawyers have confirmed that the introduction of such a bye-law is possible and that the cost would would be of the order of £1,000. Any new bye-law will take several months to put in place due to the legal process involved.

Any bye-law could also be applied to Eastville Park, but the regulations would not need to be identical in both parks.

#### **Enforcement**

The introduction of a bye-law that regulated fishing would allow the Police to become more involved in dealing with anti-social behaviour where breaches of the bye-law had occurred. Bristol Parks currently employ 'security guards' on The Downs to enforce bye-laws such as the ban on barbecues, parking on The Downs or the erection of tents. We have been advised that the cost of mobile patrols at St George Park to enforce a fishing bye-law would be £20 per visit at night, £10 per visit during the day. Further discussion on this matter is required with the Police but targeted visits during the closed season and the first few weeks of any night-time ban may be effective and not prohibitively expensive. Once the message has got across that the ban is being enforced the number of visits could probably be reduced.

#### **Dealing with Injured Wildlife**

It is hoped that the introduction of regulations to control fishing will reduce the incidents of injuries to wildlife. However, some incidents are likely to continue. At the moment there is no clear information for members of the public as to how to report birds in distress or caught in fishing line. Nor is there any set procedure for Parks staff to follow to arrange for for birds to be rescued. This needs to be rectified.

#### Management for Wildlife

One of the aims of the St George Green Space Investment Plan is 'To improve the management of St George Park lake and the island for wildlife'. Some management work to the trees on the island was done recently funded by the NP. Friends of St George Park have some exciting ideas to improve the lake for wildlife and to introduce a nature trail around the park. The aim is to create a place of excellence for young people to engage with the natural world in this urban location.

#### **Proposal**

This proposal was agreed by the St George Environment Sub-Group at its meeting on 16th February 2012. As well as members of the sub-group, the meeting was attended by Denise James and Karen Lloyd of Bristol Parks Neighbourhood Engagement Team; The St George Park Community Park Keeper; Cllr Ron Stone and a representative of the Friends of Eastville Park.

The Environment Sub-Group asks the Neighbourhood Partnership to take the following actions:

- 1) To confirm that it is in agreement with statements A to L on the first page of this report.
- 2) To ask Bristol City Council to put in place a Bye-Law for St George Park as follows (or wording to the same effect to be agreed with BCC legal dept this wording is taken from bye-laws used by other Councils):
- a) No person shall in St George Park engage in hunting, shooting or fishing or the setting of traps or nets or the laying of snares or poison.
- b) This byelaw shall not prohibit any fishing which may be authorised by the Council.
- 3) To advise Bristol Parks that once the bye-law is in place, it should authorise fishing only in areas away from the island where the path width is adequate, during the hours of daylight and outside the closed season and it should review the situation annually.
- 4) To support the enforcement of the bye-law and endeavour to find funds to put up notices and pay for security if it is considered necessary.
- 5) To support Bristol Parks in introducing a voluntary ban on fishing during the 2012 closed season through publicity and signing at the park.
- 6) To ask Bristol Parks to review the current code of practice for fishing and then to publicise it and make it available in the park (on notice boards and at the café).
- 7) To ask Bristol Parks put in place clear procedures for reporting and dealing with injured wildlife and if these procedures rely on charities to consider whether their costs can be reimbursed.

Rob Acton-Campbell for St George Environment Sub-Group

# Fishing at St George Park Lake

## Survey for the St George NP Environment Sub-Group

Whilst facing all the common problems of an urban park lake within a densely populated area, St George Park Lake generates above average levels of concern.

There have been on-going issues relating to conflict of use between general park users, the lake, island and fishermen for a number of years now. Background information is available on the subgroup website at http://tinyurl.com/SGNPenviro. The sub-group will be making a recommendation on this issue to the next Neighbourhood Partnership meeting.

Below are the responses received at the Neighbourhood Forum on 7th February 2012

selow a	are the responses received at the Neighbourhood Forum or	1 / UI F	ebruary	/ 2012		
		Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
A)	The current level of wildlife injuries due to discarded fishing line etc is unacceptable.	47%	16%	37%		
B)	There is a problem with anti-social behaviour around the lake that needs to be addressed.	58%	21%	16%	5%	
C)	The lake and the island should be managed to benefit wildlife.	68%	16%	11%	5%	
D)	All users of the park should be able to enjoy walking round the lake and watching the wildlife.	74%	21%		5%	
E)	Any signs or notices restricting fishing should be legally enforceable.	58%	26%	11%	5%	
F)	Fishing should be banned after dark.	58%	16%	26%		
G)	Fishing should be banned during the 'traditional' closed season (15 Mar - 15 June) to protect nesting swans, ducks, coots and other birds.	68%	16%	16%		
H)	Fishing should be banned from the area around the island.	53%	5%	26%	11%	5%
I)	Fishing should be banned entirely in St George Park.	26%	5%	26%	21%	21%
J)	Signs should clearly state when and where fishing is permitted.	68%	26%	5%		
K)	Anyone fishing at the lake should follow the published code of conduct for fishermen.	63%	21%	11%		
L)	Any fishing ban should be enforced by Bristol Parks and the Police working together.	58%	26%	11%		5%
M)	Any fishing ban should be reviewed each year and changes to the times or areas made as necessary.	53%	5%	21%	5%	5%

There were two comments asking how restrictions would be enforced and one disagreeing with a entire ban but saying fishing should be regulated.

### **Development sub-group - Activities suspended until further notice**

#### Members:

Susan Acton-Campbell David Read Ann Radnedge Jon Usher

Development subgroup members are very proud to share the group's achievements, which include:

- Publicising the Area Green Space Plan and Site Allocations consultation in 2010 so that it was one of the best attended consultations in Bristol
- Providing input to a number of planning applications leading to improved design and consideration of local issues on some applications and in one case preventing council land accidentally being included in a private development planning application.
- Working with students of the University of the West of England on two studies, the first to identify the concerns and aspirations of the people of St George, the second to identify a solution to the lack of effective public transport provision in a number of areas of St George.

The group very much regrets that it cannot take forward the following important activities:

- 1) Working with Bristol City Council to identify community assets in the area. http://www.communities.gov.uk/publications/localgovernment/assetscommunityvalue statement
- 2 ) Learning more about the localism bill and work with Bristol City Council and creating an effective Neighbourhood Plan for St George <a href="http://www.communities.gov.uk/publications/localgovernment/localismplainenglishup">http://www.communities.gov.uk/publications/localgovernment/localismplainenglishup</a> date
- 3) Continuing to be alerted to large planned development at pre-application stage so developers can be influenced to carry out wider consultation and designs modified to take into account local needs
- 4) Working on further studies with the University of the West of England to benefit the area of St George.

The group would greatly welcome new recruits and in particular those willing to take a leadership role in taking an individual project forward.

#### Appendix E

#### Breakdown of what a Civil Enforcement Officer can do and when

The following abbreviations will be used throughout this document. These abbreviations are used throughout the council and are not designed to confuse, my apologies for some, which I may use at a later date, but the abbreviation will follow the main wording.

**TRO** = Traffic regulation order, these are orders which are placed on contraventions making them legal and enforceable.

**CEO** = Civil Enforcement Officer, new name for what was previously known as Parking Attendant.

**PCN** = Penalty Charge Notice, a parking fine.

As discussed at the last PACT meeting, the following is a breakdown of what Civil Enforcement Officers (CEOs) at Parking Services can and cannot do. The whole line issue is confusing to most so I will break it down to plain English as best I can.

Double Yellow Line (DYL). This is No Waiting 24/7. A motorist can park on a DYL for loading or unloading. A CEO will observe a vehicle for a period of 5 Minutes. If No Loading/Unloading is evident then a PCN can be issued. No sign is now required as this is considered to be Nationwide. No waiting at anytime. Disabled drivers can park on this for a period of up to 3 hrs. Drivers may be asked to move from the lines if seen by a CEO to be causing a major obstruction. Failure to comply with this reasonable instruction, could result in a Penalty Charge Notice being issued.

Single Yellow Line (SYL) this is a restricted line and is accompanied by a sign. The sign is yellow and will state the times of the restriction. It is normally from 8am - 6pm Monday to Saturday. The sign will dictate when the SYL is operation. As per the DYL, loading and unloading is permitted. Evidence of loading is the same as for a DYL. Sunday is not included, so vehicles may park on the line as if it does not exist. Disabled can park on this for a period of up to 3 hrs whilst the line is in operation.

The exceptions to the five minute rule are, a) vehicles for sale on the public highway. Places such as garages must display their vehicles, which are for sale, on a forecourt. To advertise a vehicle for sale on a double or single yellow line is not permitted. The observation time of 5 minutes is not required and an instant Penalty Charge Notice can be issued, b) when a vehicle is observed to be causing a major instruction and a driver refuses to move the vehicle when requested.

### **Loading/Unloading restrictions.**

Loading/Unloading ban (Clearway), This can be either on a DYL or SYL. It is evident by what are known as "Kerb Flashes" (KF's). X2 KF's identifies that there is a loading/unloading restriction in place for 24hrs a day. X1 KF identifies that it is a loading/unloading restriction for varying times during the day. When these are in operation, there is no loading/Unloading permitted. All vehicles parked on the contravention can be issued a PCN. Disabled drivers may NOT park on this contravention. No loading or Unloading is permitted during the hours of operation. A white sign indicating the Loading/Unloading times will be present. Vehicles parked on this contravention may be removed. It is the responsibility of the driver to look at the restriction and note what is in force and at what times. The restriction can be at varying times during the day. An example of this is:

A yellow sign stating No Waiting Mon - Fri 0800hrs till 0915hrs and 1600hrs - 1830hrs. A white sign beside it stating No Loading Mon- Fri 0800hrs till 0915hrs and 1600hrs - 1800hrs. Limited waiting from 0915hrs until 1600hrs Mon - Fri. 1hr No Return 1hr.

Breaking this down to basics is the following.

Monday to Friday between 0800 and 0915 and 1600 and 1800 you can not stop on the clearway loading/unloading restriction. Doing so may result in a PCN issued to the vehicle. Between 0915 and 1600 you may park for a period of 1 hour. You must leave after the hour and not return until an hour has elapsed.

If however there are no bay markings but the SYL and the yellow and white signs are evident, this means that there is a clearway loading/unloading restriction in place, however once the clearway times have elapsed the line is not enforceable by Parking Services, the line (single) is only on place for clearways.

# An easy way to explain this is. If there is a line, there is a restriction on parking. Go to the signs and find out what it is.

CEO's, as discussed at the meeting can ONLY deal with vehicles parked on pavements, if there is a line present in the road. If the line is not in operation, (Timed out of its operating hours), then CEO's have no powers to deal with the vehicle. If however, the vehicle is parked on the pavement, which has a DYL, then the vehicle can be issued a PCN for the DYL offence. There is a problem with this though. There is a building line and although the pavement is public highway, if the vehicle is past the public highway then the vehicle cannot be booked. It is an offence to drive over the highway but only Police Officers can deal with this. If however, the vehicle is protruding onto the public highway (Say from someone's drive over the footpath) the vehicle can be issued a PCN for the line offence.

Zig Zag lines. A CEO can issue a PCN to vehicles parked on the Zig Zag lines approaching a pedestrian crossing. This is a code 99. The vehicle has to be actually on the road covering the Zig Zag lines for the PCN to be issued. If the vehicle is parked on the pavement then this is not an offence we can deal with. Traffic Regulation Orders (TRO's) for this offence only cover on the actual road. Not like DYL's or SYL's, which also cover the pavement. The Police retain the right to issue to any vehicle parked on the Zig Zag lines. If they do so, any PCN issued for the same offence, by a CEO will be cancelled. The reasoning behind this is obvious in that you cannot be punished twice by two differing enforcement bodies, for one offence. However, the Fixed Penalty Notice (FPN) issued by the Police carries a point's penalty on the drivers licence.

Vehicles parked on the pavements which are not evident of any lines, is an obstruction offence, this is an offence, which can only be enforced by the Police. We have no powers to deal with these vehicles.

If any member of public has any problem regarding the enforcement of these restrictions as detailed above, they can contact our Control Room on 0117 9038070. The control room is operational from 0600hrs - 2359hrs Mon - Sat. Sunday hours are 0830hrs - 1630hrs.

The Control Room Operators are experienced professionals and can help with most enquiries. If they do not know the answer they will be able to seek advice from other BCC employees.

Finally, Untaxed vehicles. This as you know is an on-going problem. The Council no longer deals with untaxed vehicles on the highway. NCP have now taken the reigns on this one. A different department in the Council deal with dangerous vehicles in the waste management department. I am unaware of their procedures so my advice would be to contact them direct.

#### **UPDATE 01/12/09**

We have recently been informed that Bristol City Council Civil Enforcement Officers will be able to issue to vehicles parked outside schools on the Zig Zag lines. There are currently 16 schools, which have been signed up to the scheme and have had the Traffic Regulation Orders put in place.

The stopping on the Zig Zags is an instant issue of a Penalty Charge Notice. Even if the parent is dropping off children. This will hopefully keep our children safe and as time goes on more schools will be added to the 16. Schools must have signed up to an initiative and actively promote alternate forms of transport. All schools in the Bristol area are aware of the scheme and should contact their respective road safety officer for more information.

It is planned to include more schools in each financial year.

#### **UPDATE 20/01/10**

Bristol City Council Civil Enforcement Officers are now receiving training on the enforcement to vehicles, which are parked over dropped kerbs. It is hoped that following a press release which will inform motorists of Bristol that the contravention will soon be enforced, will enable the CEOs to enforce in the very bear future.

#### **UPDATE 11/06/10**

Bristol City Council Civil Enforcement Officers have now been given the authority of issuing to the contravention of droped kerbs. This has been in place since March 2010. To date over 2,500 Penalty Charge Notices (PCNs) have been issued to illegally parked vehicles. Contrary to belief, no sign or road markings are required as stated by the Department for Transport (DfT).

A vehicle can be issued a PCN if parked blocking the pedestrian dropped kerb. Even if only the rear wheel or bumper is obstructing the kerb. The kerbs are in place to allow the free usage by pedestrians in wheel chairs or parents using buggies with young children. A vehicle blocking the view of such users can and will be issued a PCN.

It is intended within the next few months to train our officers how to deal with the contravention of double parking. This contravention has been approved and will be advertised to motorists in the near future, vehicles seen to be in contravention to this offence will be leafleted over the coming weeks prior to it going "live". The proposed start date of enforcement is August 2010.

CEOs are currently undergoing training on the contravention. Vehicles which park more than 50cm's away from a kerb may be issued with a PCN. There are protocol's to follow and allowances are made for delivery vehicles, however, there is a time restriction in place and a maximum of 20 minutes is permitted. If there is no evidence of any loading/unloading the vehicle will be issued a PCN.

It has been proposed that a further 8 schools be included in the current programme of enforcement. This will take the total to 24 and our officers will be patrolling the schools to promote safety and issue PCN's to those motorists who park illegally. These vehicles are issued an instant PCN and no exception is allowed.

CCTV monitoring of the Bus Lanes is now firmly established. We have a dedicated team of 3 CCTV operators and one Supervisor. The hours of operation are Mon – Fri 7am till 7pm. Transgressors using the Bus Lanes during restricted times are captured on the CCTV and PCNs are sent in the post. As per other new restrictions, warning letters were sent to transgressors observed in the Bus Lanes prior to it going live. These PCNs are verified by a separate operator, as per Dft Requirements and PCNs are sent in the post shortly after. Viewing of the video footage/contravention is possible by the drivers by visiting Wilder House Wilder Street.

As I have stressed at each Neighbourhood Forum Meeting, we rely on members of the public in reporting problems they are experiencing in their areas. I have previously given you the control rooms number which is staffed by highly trained individuals who can offer advice and guidance. I would ask you to be patient when we are attempting to assist you with your problems, however, there are times when we may let you down, this is by no way means of an excuse, but we do at times get things wrong. If we do fail in some aspects, please inform us so we can put things right.

Finally my contact number is also on this brief summary document. We as Parking Services Bristol City Council, do strive to be of service to areas in Bristol. Please do not hesitate to contact me regarding any issue you may feel we could perform better in. Or email me at wayne.dewfall@bristol.gov.uk

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